



City Catering
Children & Family Services
Facilities Management (Schools)
Weighbridge Site, Cromer Road,
Northwood Stoke on Trent
ST1 6QN

Dear Parent

We want to explain why we have had to make some changes to our menu offer in your school.

We're limited to providing less choice than usual, however we have worked hard with the Schools to ensure that menus are hot, nutritious, continue to meet school food standards and focus on popular favourites. This includes the offer of a filled jacket potato, sandwich choice and fresh fruit or yogurt as an additional daily option. The majority of dishes on our menus are homemade so we can create recipes that are lower in fat, saturated fat and sugar etc. We also take a great deal of care in selecting products that are created for the school meal sector which are more nutritionally balanced than those that are available elsewhere.

The ongoing pandemic continues to affect the supply chain and at times we do receive substituted items at very short notice which can affect popular choices. There may also be some instances in which dishes have been changed to accommodate for other logistical reasons.

Our catering staff are used to working to high levels of hygiene and cleanliness but standards have been tightened further following government guidelines. Practices are in place to minimise risk of infection; the streamlined menu supports our catering staff working at a distance in the kitchen, meals can also be served in disposables containers giving flexibility to the service should pupils need to eat in multiple locations within the school or school grounds.

Currently, we appreciate that lunchtimes are very different; most meals are delivered to the classroom bubble with an exception of a few sites. Hopefully in the not so distance future, we can return to the familiar surroundings of the dining room where children can once again choose their own lunch from the servery.

We hope this reassures you that we are doing our utmost to provide safe, nutritious and tasty meals at lunchtime.

Your support and understanding are much appreciated.

Liz Carruthers
Service Delivery Manager – Facilities Management (Schools)